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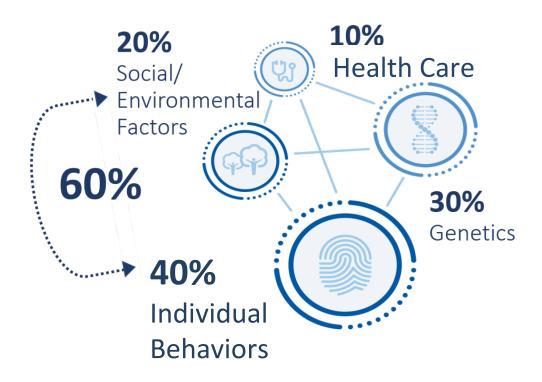
Operations Manager
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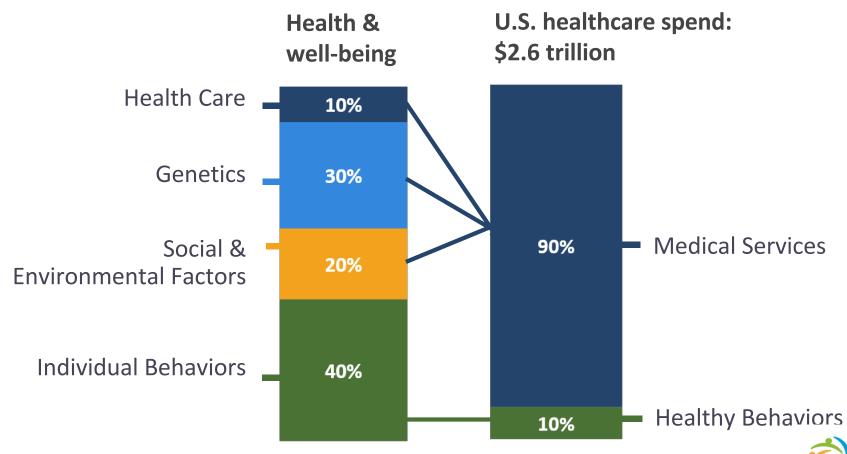


Helping people live the healthiest lives possible





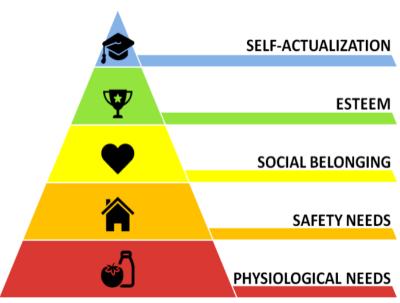
Mismatch Between Drivers of Health and Spending



Source: Institute for the Future, University of California-San Francisco, CDC, 2007

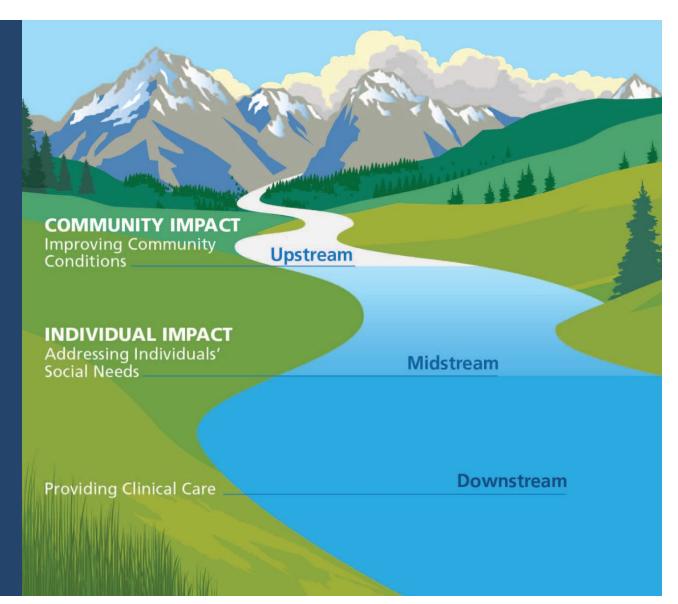
Influencing The Social Determinants





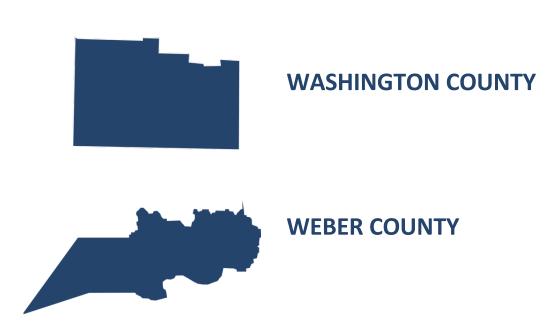


Meeting Social
Needs and
Addressing the
Social Determinants
of Health



The Alliance for the Determinants of Health

\$2 million annually per community for 3 years



- Lower than average life expectancy
- High behavioral health needs
- High emergency room use for nonemergency needs



Alliance Objective:

Improve health outcomes, reduce healthcare costs, and be a model for change by addressing social determinants of health



Align <u>social services</u> and <u>care delivery</u>



 Remove silos among delivery systems, public health and community partners through innovative partnerships



Use technology and data sharing to find solutions



AWARENESS

ASSISTANCE

ALIGNMENT



Local Mental Health Authorities and Federally Qualified Health Centers



Community Based Organizations



Intermountain Emergency Departments and Clinics





Screening for Social Determinants Of Health



Community Health Worker Digital Platform







Connect Us Coordinated Network

Community Based Organizations in Weber County

Association for Community Health

Catholic Community Services

Habitat for Humanity

Housing Authority of Ogden City

Lantern House

Midtown Community Health Center

Ogden City Fire Department

Ogden Weber Community Action Partnership

Parents as Teachers - Prevent Child Abuse Utah

United Way of Northern Utah – Welcome Baby

Weber County – ICAN Project

Weber Housing Authority

Weber Human Services

Weber Morgan Health Department

Youth Futures

YMCA of Northern Utah



Impact of Alliance Collaboration



Alliance Community Organizations

SelectHealth Medicaid Members & Households

SelectHealth Medicaid Members

- Referral infrastructure
- Collaborative relationships
- Improved integration of medical and Behavioral health
- Data sharing
- Digital platform
- Connect to services addressing social determinants of health
 - Improve coordination of medical and behavioral health
 - Connect to services addressing social determinants of health





Community Health Workers

Alliance for the Determinants of Health in partnership with AUCH



What is a Community Health Worker?

"A community health worker is a frontline public health worker who is a trusted member of and/or has an unusually close understanding of the community served. This trusting relationship enables the worker to serve as a liaison/link/intermediary between health/social services and the community to facilitate access to services and improve the quality and cultural competence of service delivery."

Cited from The American Public Health Association (https://www.apha.org/)



2 Teams of 6 AUCH CHWs serving

Weber and Washington County

Criteria for Referral to CHW:

Patient has 2 or more chronic conditions PLUS:

- One uncontrolled condition;
- No insurance;
- No PCP
- Recent ED visits; and/or
- Recent SDOH crisis
- Must be a Select Health Community Care Member

CHWs work with patients for up to six months and help by:

- Addressing social needs (SDOH) through referrals to community resources
- Supporting patients to become engaged in their health through goal setting, health coaching, and resource navigation



A selfie of Sarai (left) and Jasmine (right) from the Washington County team.



A photo of Ashlynne, Shardae, Jackson, and Alycia from the Weber County team in front of Midtown Community Health Center.



Who We Are and What We Do for You

Resource Navigators - We help guide you to nutrition, legal, medical, utility, transportation and clothing resources

Connectors - We connect you to affordable and accessible healthcare

Listeners - We live in your community and understand your concerns

Problem Solvers - We listen to your needs and work with you to find solutions

Wellness Advocates - We help you make and keep health-related goals and provide support to help you manage your ongoing conditions



Socially Equitable Affordable Housing and Health

"Everyone has the right to a standard of living adequate for the health and well being of himself and of his family, including food, clothing, housing and medical care".

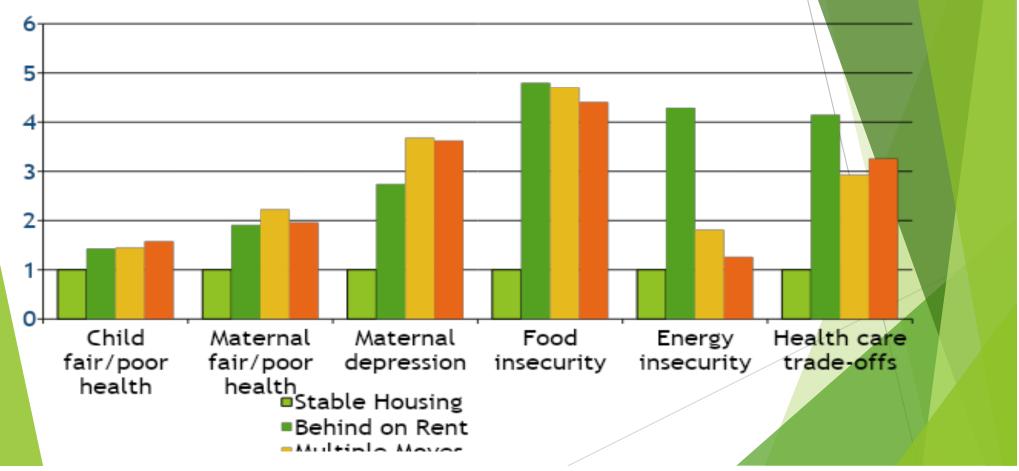
Evidence on Home Quality

- Accidents/Injuries exposed wiring, needed repairs
- Development and worsening asthma, allergies tied to home
 - Pests (cockroaches and mice)
 - Molds/Chronic Dampness
 - Tobacco smoke
- Lead exposure tied to long term effects
 - Developmental delay, Attention deficit

Poor Indoor Air Quality

- People spend 80% of time indoors
- Damp housing :
 - due to poor construction and materials, inadequate heat, lack of ventilation
 - Ideal conditions for mold
 - Evidence of link is strongest in children
- House dust mites, cockroaches
- Pets
- Tobacco smoke
- VOCs (volatile organic compounds)- in cleaning products, paints- ex- formaldenyde
- Radon
- Cooking and heating equipment

Outcomes of unstable housing with hardship outcomes; (BMC Pediatrics 2018)



Socially Equitable Affordable Housing

- Frees up resources for food and health care
- Reduce stress and related adverse health outcomes
- ► Home ownership can increase self- esteem
- Well constructed and managed housing can reduce poor health as related to poor indoor air quality
- Stable housing can improve health for seniors and those with disabilities
- Access to neighborhoods for purposes of income mobility
- Alleviating crowding
- Alleviating stress

The Positive Impact of Affordable Housing on Health: A Research Summary Center for Housing Policy

A Chronic Disease Prevention and Education Program Addressing Social Determinants of Health



September 26, 2019

Nancy Ortiz, Operations Manager Mobile Health Program

What is The Wellness Bus?

The Wellness Bus is a 39 foot mobile health clinic that brings preventive and education services to people in places they live, work, and play.

It is a part of the Driving Out Diabetes Initiative- a partnership between the Larry H. & Gail Miller Family Foundation and the University of Utah.









Vision:

To create healthier communities by offering chronic disease screening, nutrition education, health and wellness counseling, and referrals to social services, particularly in medically undeserved areas.





Who's on The Wellness Bus?

- Community Health Workers
- Registered Dieticians
- Connect2Health Volunteers
- Health Coaches
- Dental Students



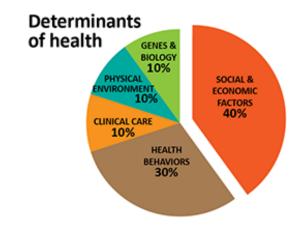
Screenings & Services offered:

- Blood Glucose
- A1c
- Blood Pressure
- Cholesterol
- Body Mass Index
- Dental /Oral Health
- Nutrition Counseling
- Health Coaching
- Social needs referrals



Connect2Health

Connect2Health is a University of Utah program staffed by student volunteers that offers referrals to free or low-cost local community resources which include medical and social needs support such as food, housing, clothing and **transportation**.







Connect2Health Transportation Referrals:

- The HIVE Bus Pass Reduced price bus pass through UTA for SLC residents
- Crossroads Urban Center Gives out day-use bus passes/tokens and also gift cards to Sinclair to help pay for gas
- Priority 1 Transportation Provides non-emergency transportation at a fee
- LDS Church Welfare Square Hands out bus tokens
- Non Emergent Rides for Medicaid Free transportation options for Medicaid members
- New- United Way Ride United Program patients can get free rides through Lyft for medical/health services, food assistance, or public benefits.





Where does The Wellness Bus go?

Mon 9-1PM Midvale- Cornerstone Church

Tues 3-7PM Glendale- Sorenson Unity Center

Wed 3-7PM Kearns High School

Thur 3-7PM South Salt Lake- Central Park Community Center

Fri /Sat Local Community Events



Thank you!

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• Website: WellnessBus.org

• @utahwellnessbus







